

Avoid unexpected support and replacement costs by choosing one of Onity's warranty plans.

Onity offers customers four different extended warranty plans, providing trusted and reliable support. Customers that purchase one of these plans may experience substantial savings when their locks or front desk system need repair or replacement, and all repairs are done in-house by a professional Onity technician.

Any time is a good time to add coverage to your property's locks and encoders.

### Silver Plan

The Silver Plan consists of unlimited telephone calls to technical support from authorized company representatives. Technical support is provided 24 hours per day, seven days a week, including holidays.

### Bronze Plan

The Bronze Plan includes the features of the Silver plan, plus repair or replacement of Onity lock sets and perimeter access material in the event of operating failure.

### Gold Plan

The Gold Plan includes the features of the Silver plan, plus repair or replacement of the Onity front desk equipment.

### Platinum Plan

The Platinum Plan includes the features of the Gold plan, plus repair or replacement of locksets, encoders, access door equipment, computers, and much more.



Below is a basic overview of typical costs you may encounter for repair/replacement of items at your property.

Description	Estimated Cost Without Extended Plan	Covered Under Extended Plan?			
		Silver	Bronze	Gold	Platinum
Technical Support Call	\$125	✓	✓	✓	✓
Computer	\$4,386	N	N	✓	✓
Encoder	\$3,310 – \$4,048	N	N	✓	✓
Portable Programmer	\$1,229	N	N	✓	✓
Repair Labor - Front Desk Equipment	\$877	N	N	✓	✓
Wall Reader Set	\$796	N	✓	N	✓
Lockset	\$141 – \$804	N	✓	N	✓
Repair Labor - Locks	\$122	N	✓	N	✓

Prices effective 2015. Consult Onity for plan details and costs as specified in the full Extended Warranty Plan agreement.

Call Supply & Service Programs at 866-866-6489 or email [OnityBusiness.Services@Onity.com](mailto:OnityBusiness.Services@Onity.com)