

HT22 Front Desk Systems End-of-Sales Product Advisory

Date: October 1, 2021

Products Affected: Onity® HT22 Products

Summary:

The HT22 line of products and systems have served as a reliable lock management solution for Onity's valued Hospitality customers for close to 20 years. In our ongoing effort to deliver the best products and services, Onity has remained committed to providing adequate time for customers to migrate to the latest technology available, especially considering the difficult circumstances brought upon by the COVID-19 pandemic. However, Onity has been notified by our suppliers that several required technical components are no longer available for continued manufacture and purchase. As a result, Onity will no longer sell HT22 products and systems beginning January 1, 2022. Customers with active service contracts shall continue to receive services in accordance with terms of those agreements. Onity will continue to provide Technical Support on these products until further notice.

End-of-Sales Timing:

Milestone	Definition	Date
Announcement date	End-of-sale date for new HT22 Products & Systems	October 1, 2021
End-of-sale date	Last day to purchase HT22 Products & Systems	December 31, 2021
End-of-warranty	Sale date + 1 year	No later than December 31, 2022

Migration Solutions:

Onity's OnPortal™ system is a powerful lock management system that enhances the guest check-in process. It streamlines hotel operations by allowing your staff to easily and efficiently check-in hotel guests, and manage guest stays securely. Scalable for small to large properties, the OnPortal lock management system manages Onity hospitality locks and related equipment. The OnPortal system supports a range of functions from guest key production, common area access, and back of house access control for associates. The system offers a variety of access management options that match how hoteliers want to operate – physical keycards and mobile keys, front desk roving check-in, and much more.

The OnPortal system provides direct integration with Onity's DirectKey™ mobile access system, which allows guests to use their smartphone as their room key, and gives independent properties the ability to issue DirectKey mobile credentials via the Onity DirectKey app. The software also supports brands and third-party DirectKey integrations.

Questions:

For additional information on service requests as well as to learn about migration options please contact your Onity Sales Representative.